

## Singing

Singing, chanting and playing wind instruments is not permitted.

Recorded music and non-wind instruments can be played.

Each person speaking to the congregation should have a separate microphone and must be at least two metres away from any member of the congregation.

## Bearers

Coffins are not to be carried on shoulders, wheeled trolleys must be used.

Bearers at a crematorium must wear PPE gloves to avoid any viral transmission to crematoria staff who later handle the coffin.

## Touching The Coffin

Nobody can touch a coffin at a crematorium without PPE gloves being worn.

The coffin must not be touched or approached at less than two metres by anybody during the service at a crematorium.



We are members of both recognised trade associations who inspect our premises and systems on a regular basis to ensure that we meet national standards for best practice in the funeral profession.



Correct as at 17 September 2020



Parc Avenue Funeral Home  
Crossways  
CAERPHILLY  
CF83 3AZ  
(02920) 862100

Cardigan Close Funeral Home  
Tonteg  
PONTYPRIDD  
CF38 1LD  
(01443) 203966



Independent Funeral Directors



## Coronavirus & Funerals

September 17<sup>th</sup> 2020

## The Law

The Coronavirus Regulations were put in place in March 2020. They have been frequently amended or added to.

The regulations that apply are those that are in place on the day of the funeral.

Each funeral venue will have its own rules which must also be adhered to.

We have completed our COVID Risk Assessment to help to keep yourselves, our staff, and other families as safe as we can. You must adhere to these processes too.

## Funerals

Funerals are permitted to be undertaken as an essential service. All persons must conform with the rules in force at the time.

The maximum number of people who can attend a funeral by law is 30. This number may be lower if a venue sets a lower number. Attendance must be by invitation.

The burial or scattering of ashes is not covered as an essential service. Some places will now allow a limited cremated remains service to go ahead.

Wakes are currently permitted, but only at a suitable location. The maximum number of people who can attend by law is 30. Wakes at home are not currently permitted due to social distancing regulations.

## Covid Symptoms

A person with symptoms is NOT to attend a funeral or visit our premises under any circumstances.

If after a funeral, or visiting our premises, you develop Covid symptoms you must inform us.

## Face Coverings

Unless exempt, face coverings must be worn inside all premises.

They do not have to be worn outside, so they are not required at burials.

They are not currently required to be worn in limousines.

## Limousines

All our limousines have had screens fitted between the driver's seat and the rear passenger seats creating a separate six seat passenger seating area.

Air conditioning and climate control has been switched off in all our limousines.

All our limousines are deep cleaned daily and sanitised before and after each service.

We try to avoid using any limousine on more than one service per day.

We are unable to provide saloon or estate cars at the current time.

## Visiting Funeral Homes

All visits are by appointment only to ensure that we do not have two separate households on site at any time.

To maintain safe distancing a maximum of two visitors per household can be accommodated at any one time.

All funeral arrangements can be made by telephone and we will make an appointment for one of our staff to bring any paperwork to you for signing. Any items you wish to give to us can be collected at this time too. Our staff can not enter your home.

## Donations

We are unable to handle donations.

## Attendance Cards

To avoid cross-infection, we have suspended the use of attendance cards.

Also, as attendance is by invitation only, you will know who has attended the funeral.

## Track & Trace

One family member must maintain a list of who has been invited to the funeral. This must include their contact details. We will not ask for this information unless we have been asked to supply it by a crematoria/church/cemetery etc.